Could get the virtual machine to run because of hyper v. I had to go into **settings>system settings> android SDK**. Clicked on the sdk tools tab to make sure the intel and make sure the intel x86 Emulator Accelerator was installed. It already was so I had to install intelham by following the directory to **C:\Users\Software Dev\AppData\Local\Android\Sdk\extras\intel\Hardware\_Accelerated\_Execution\_Manager** and start up the installer. It wouldn’t let me until Hyper-V was disabled so I went into **windows features** to disable Hyper-V. that prompts you to reset the computer. Once the computer was reset I was able to install the intelham app which finally allowed me to run the emulator. I followed the following video for help: <https://www.youtube.com/watch?v=DT3y3Rplhqg&vl=en>